Improving audio and video fidelity in Collaborate Ultra sessions

During my Collaborate Ultra session, what can I do to improve quality of the audio, video, and materials participants receive?

Ask participants who don’t currently need to show video to turn their cameras off.

Sharing video takes up bandwidth. If a student does not need to share their camera then there is less information to be distributed to all of the participants.

Tune your PowerPoint presentation(s).

Preparing your PowerPoint presentations for Collaborate will help Collaborate's whiteboard display your slides more quickly, with better quality, and using less bandwidth. See: Designing PowerPoint presentations for use in Collaborate Ultra

Observe the best practices for application sharing.

Application sharing can demand a great deal of bandwidth, but by observing some application sharing tips, you can reduce bandwidth usage and increase both performance and quality. See: Improving application sharing in Collaborate Ultra
Help Desk

Help Desk Contact

Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

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