Help Desk End User Portal

End User Portal

Submit incidents, requests and view current service record history in the IT Help Desk's new End User Portal. Click the button to go to the End User Portal (you will need to login with your University credentials):

End User Portal - Informational Documents

How does it work? End User Portal Overview
What is an Incident? Submit an Incident
What is a Request? Submit a Request
Viewing Support Record History? Support Record History
Help Desk

Help Desk Contact
Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Hours:

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

Emergency Notification: MU Alert System