Accessing D2L

What do I need in order to access D2L?

- Username and password
  - Username and password for guests
  - Username and password for Millersville faculty or staff members
  - Username and password for Millersville students
  - Username and password for students, faculty, or staff members from other PASSHE schools
- Getting an account
- Supported browsers
  - Required browser settings
  - Browser looking retro
  - Testing your web browser
- Additional required software
  - Java
    - Enabling Java in Chrome
    - Getting Java
    - Letting Java run with AVG Anti-Virus
    - Setting Firefox to always run Java
    - Verifying Java
- Mobile devices
- Logging in
- Scheduled maintenance downtime
- Course start and end dates
Help Desk

Help Desk Contact
Info

Location: Broyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

Search D2L Resources