Collaborate Ultra

Resources for Collaborate Ultra

- Accessing Collaborate Ultra
- Am I using Collaborate Ultra or Collaborate?
- Collaborate Ultra Frequently Asked Questions
- Collaborate Ultra information for Instructors
  - Accessing Collaborate Ultra Attendance Logs
  - Cleaning up old Collaborate Ultra Links
  - Creating a Collaborate Ultra session
    - Collaborate Ultra Room Creation FAQ
    - Setting Early Room Entry for a Collaborate Ultra Session
  - Helping students access Collaborate on their Mobile devices
  - Managing and Sharing Collaborate Ultra Recordings
- Collaborate Ultra information for Moderators
  - Designing PowerPoint presentations for use in Collaborate Ultra
  - Entering a Collaborate Ultra room ahead of its start date and time
  - Improving application sharing in Collaborate Ultra
  - Improving audio and video fidelity in Collaborate Ultra sessions
  - Improving recordings of Collaborate Ultra Sessions
  - Inviting someone to a Collaborate Ultra session
- Collaborate Ultra Mobile
  - Accessing Collaborate Ultra using a mobile device
  - Capabilities of Collaborate Ultra Mobile
  - Getting the Collaborate Ultra app for Android
  - Getting the Collaborate Ultra app for iOS
  - Getting the Collaborate Ultra app for Mobile Devices that use Windows
  - Moderating a session with the Collaborate Ultra Mobile App
  - Staying connected with the Collaborate Ultra Mobile App
  - Using Collaborate Ultra with a mobile device
- Editing your Collaborate Ultra user profile
- Getting Started with Collaborate Ultra
- System Requirements for Collaborate Ultra
Help Desk

Help Desk Contact

Info

Location: Broyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Hours:
- Call Center
  - Fall/Spring Semesters:
    - M-Th 7:00am - 7:00pm EST
    - F 7:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST