Course Creation, Enrollment Not Working - RESOLVED

Resolved - 14 December 2016, 4:15 p.m. Eastern

D2L have corrected the problem and run the Banner-to-D2L update process. Requested courses that had been queued now exist in D2L.

Update - 14 December 2016, 4:00 p.m. Eastern

Technicians at D2L continue to work on this issue.

Initial Problem Report - 14 December 2016, 2:45 p.m. Eastern

We are currently experiencing a problem with D2L that is affecting course shell creation and enrollments. D2L is not processing the daily information updates sent to in by Banner, and as a result, D2L is neither creating new course shells nor processing adds and drops. D2L technicians are currently working to determine the cause of the problem. An update will be provided by 4 p.m. Eastern.