### i>clicker at a glance

<table>
<thead>
<tr>
<th><strong>Description:</strong></th>
<th>i&gt;clicker is a classroom response system. It allows all the students in a classroom to answer questions the instructor poses during a class session.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Service availability:</strong></td>
<td>Faculty and Staff may request an instructor kit from the I&amp;TS team. Please contact the Helpdesk at 717-871-7777 to request one. Students may purchase i&gt;clickers at the University Book Store. The I&amp;TS team supports i&gt;clicker software revision of 7.0 and above. Millersville has a custom package of the iClicker software that is available <a href="#">here</a> - It contains the files necessary to sync with D2L.</td>
</tr>
<tr>
<td><strong>Training and support:</strong></td>
<td>The Instructional and Technology Support Team. Please contact the Helpdesk at 717-871-7777 to request assistance.</td>
</tr>
</tbody>
</table>
| **Additional resources:** | - **Frequently Asked Questions**  
  - Faculty and Staff  
  - Students  
  - **Technological**  
  - i>clicker online community  
  - **Pedagogical**  
  - Vanderbilt University’s compendium of 495 scholarly articles (includes discipline specific research)  
  - Derek Bruff’s blog on Agile Learning and clickers  
  - Case studies from i>clicker  
  - Clickers and ROI  
  - Stephen Buckles, Senior Lecturer at Vanderbilt University on Clickers |
| **Related Supports:** | i>clickers Quick Guides | i>Clicker Use Cases | i>clicker Tips and Best Practices |

### Preparation:
- Download the Software  
- Setting your Default Browser - Windows  
- Setting your Default Browser - Mac

### Setting Up the Software:
- Creating your First Class  
- Connecting i>clicker with D2L  
- Registering i>clicker Remotes  
- Syncing Class Rosters  
- Scoring Setup  
- Creating Questions

### First Session:
- Starting a Session  
- Displaying Results

### Post-Session:
- Setting the Correct Responses  
- Syncing i>clicker Grades with D2L
Help Desk

Help Desk Contact

Info

Location: Buey Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST