### Instructional Technology - Technology Enhanced Learning Spaces

#### Technology Enhanced Learning Spaces at a glance

<table>
<thead>
<tr>
<th>Description:</th>
<th>The learning spaces throughout Millersville's campus provide technologically leveraged instruction and learning opportunities.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service availability:</td>
<td>Learning spaces for regularly scheduled courses are reserved through the Registrar's office. For scheduling events, please utilize Astra. To obtain keys to the equipment, please refer to this guide.</td>
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<tr>
<td>Training and support:</td>
<td>For immediate classroom issues please dial 717-871-7280. For training requests, please contact the Helpdesk at (717) 871-7777 or email <a href="mailto:help@millersville.edu">help@millersville.edu</a> to schedule an appointment with the I&amp;TS team.</td>
</tr>
</tbody>
</table>
| Additional resources: | **Quick Guides**  
  - Osborn / Pucillo / Wickersham Classrooms  
  - Byerly Classrooms  
  - Caputo 210 Brossman 102 McComsey 260  
  - McComsey AV Smart Classroom  
  - Hash/Bassler AV Smart Classroom Instructions  
  - Roddy 149/153/261 and Caputo 400/402 Learning Spaces  
  - Stayer AV Smart Classroom Instructions  
  - Stayer 106 / McComsey 120 Video Conferencing Room Guide  
  - Ware Center Classrooms |
| Related Supports: | SMART Technology at Millersville | SMART Ink |
Help Desk

Help Desk Contact
Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST