# Instructional Technology - Respondus

## Respondus at a glance

<table>
<thead>
<tr>
<th><strong>Description:</strong></th>
<th>Respondus is a product that allows instructors to import pre-made test or quiz questions into the D2L learning environment.</th>
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<tbody>
<tr>
<td><strong>Service availability:</strong></td>
<td>Millersville has a site license for Respondus, and the installer is available within the Teacher and Learning Community (TALC) course inside D2L. Respondus is a PC only product.</td>
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<td><strong>Training and support:</strong></td>
<td>For training requests, please contact the Helpdesk at (717) 871-7777 or email <a href="mailto:help@millersville.edu">help@millersville.edu</a> to schedule an appointment with the I&amp;TS team.</td>
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</tbody>
</table>
| **Additional resources:** | - **Vendor Created Materials**  
  - Quick Start Guide  
  - User Guide  
  - Videos  
  - **Millersville Specific Materials**  
  - Downloading Respondus  
  - Obtaining the Respondus Password |
| **Related Supports:** | |
Help Desk

Help Desk Contact

Info

Location: Broyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
Call Center
- Fall/Spring Semesters:
  - M-Th
    7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST