Welcome

Help Desk

Call Center Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
Facebook: MillersvilleUniversityIT

Quick Links

RightFax Login

Online Resources

Student Resources

Current Students
## Services Offered

### Portal Login
- Outlook, MAX, D2L, MU Alert, Cascade and more

### Computer Ordering Info
- Staff and Faculty

### Commonly Used Software
- Telephone
- Videoconferencing and ITV
- Virtual Desktop Clients
- Wireless Network
  - Wireless Connection Guide
  - Guest Wireless Instructions
<table>
<thead>
<tr>
<th>Commonly Used Software</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Products</td>
</tr>
<tr>
<td>Banner</td>
</tr>
<tr>
<td>Application Support</td>
</tr>
<tr>
<td>Banner Information</td>
</tr>
<tr>
<td>Logging on to Banner</td>
</tr>
<tr>
<td>Barracuda Spam Firewall</td>
</tr>
<tr>
<td>Cascade User's Guide</td>
</tr>
<tr>
<td>Degree Audit</td>
</tr>
<tr>
<td>Hyperion</td>
</tr>
<tr>
<td>MU Video</td>
</tr>
<tr>
<td>Mathematica Install</td>
</tr>
<tr>
<td>OnBase Documentation - Home</td>
</tr>
<tr>
<td>Outlook</td>
</tr>
<tr>
<td>Outlook Profile Setup</td>
</tr>
<tr>
<td>Faculty &amp; Staff Outlook Email on Smart Phones</td>
</tr>
<tr>
<td>Turnitin GradeMark</td>
</tr>
</tbody>
</table>
Help Desk

Help Desk Contact
Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App