Instructional Technology - Technology Enhanced Learning Spaces

Technology Enhanced Learning Spaces at a glance

<table>
<thead>
<tr>
<th>Description:</th>
<th>The learning spaces throughout Millersville's campus provide technologically leveraged instruction and learning opportunities.</th>
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<tbody>
<tr>
<td>Service availability:</td>
<td>Learning spaces for regularly scheduled courses are reserved through the Registrar's office. For scheduling events, please utilize Astra. To obtain keys to the equipment, please refer to this guide.</td>
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<tr>
<td>Training and support:</td>
<td>For immediate classroom issues please dial 717-871-7280. For training requests, please contact the Helpdesk at (717) 871-7777 or email <a href="mailto:help@millersville.edu">help@millersville.edu</a> to schedule an appointment with the I&amp;T team.</td>
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</tbody>
</table>
| Additional resources: | • **Quick Guides**  
  • Osborn / Pucillo / Wickersham Classrooms  
  • Byerly Classrooms  
  • Caputo 210 Grossman 102 McComsey 260  
  • McComsey AV Smart Classroom  
  • Hash/Bassler AV Smart Classroom Instructions  
  • Roddy 149/153/261 and Caputo 400/402 Learning Spaces  
  • Stayer AV Smart Classroom Instructions  
  • Stayer 106 / McComsey 120 Video Conferencing Room Guide  
  • Ware Center Classrooms |
| Related Supports:     | SMART Technology at Millersville | SMART Ink |
**Help Desk**

**Help Desk Contact Info**

**Location:** Broyer Building

**Phone:** 717-871-7777

**Email:** help@millersville.edu

**Hours:**

- **Call Center**
  - Fall/Spring Semesters:
    - M-Th 7:00am - 7:00pm EST
    - F 7:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 7:00am - 5:00pm EST

- **Walk-in TAC**

  **Technical Assistance Center** - access via W. Frederick Street side of building

  - Fall/Spring Semesters:
    - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
  - Winter/Summer Sessions:
    - M-F 8:00am - 5:00pm EST