Instructional Technology - iclickers

**i>clicker at a glance**

**Description:**

iclicker is a classroom response system. It allows all the students in a classroom to answer questions the instructor poses during a class session.

**Service availability:**

Faculty and Staff may request an instructor kit from the I&TS team. Please contact the Helpdesk at 717-871-7777 to request one. Students may purchase iclickers at the University Book Store. The I&TS team supports iclicker software revision of 7.0 and above.

Millersville has a custom package of the iClicker software that is available [here](#). It contains the files necessary to sync with D2L.

**Training and support:**

The Instructional and Technology Support Team. Please contact the Helpdesk at 717-871-7777 to request assistance.

**Additional resources:**

- **Frequently Asked Questions**
  - Faculty and Staff
  - Students
- **Technological**
  - iclicker online community
- **Pedagogical**
  - Vanderbilt University's compendium of 495 scholarly articles (includes discipline specific research)
  - Derek Bruff's blog on Agile Learning and clickers
  - Case studies from iclicker
  - Clickers and ROI
  - Stephen Buckles, Senior Lecturer at Vanderbilt University on Clickers

**Related Supports:**

iclickers Quick Guides | iclicker Use Cases | iclicker Tips and Best Practices

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**Preparation:**

- Download the Software
- Setting your Default Browser - Windows
- Setting your Default Browser - Mac

**Setting Up the Software:**

- Creating your First Class
- Connecting iclicker with D2L
- Registering iclicker Remotes
- Syncing Class Rosters
- Scoring Setup
- Creating Questions

**First Session:**

- Starting a Session
- Displaying Results

**Post-Session:**

- Setting the Correct Responses
- Syncing iclicker Grades with D2L
Help Desk

Help Desk Contact

Info

Location: Broyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 11:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 9:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST