Application Support

Banner

Production Versions as of 03/15/2012

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<th>General</th>
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Hyperion

Hyperion (sometimes referred to as Brio or EPM11) is the user-friendly reporting tool for providing used to retrieve information from Banner and SAP data.

"Hyperion on the Web" provides access to prepared reports on the Web. It is intended for users who need fast access to predeveloped reports.

Hyperion Login

[Image of a logo]
# Help Desk

## Help Desk Contact Info

**Location:** Broyer Building  
**Phone:** 717-871-7777  
**Email:** help@millersville.edu  
**Hours:**

- **Call Center**
  - Fall/Spring Semesters:
    - M-Th 7:00am - 11:00pm EST  
    - F 7:00am - 5:00pm EST  
  - Summer Sessions:
    - M-F 7:00am - 5:00pm EST  

- **Walk-in TAC**
  - Technical Assistance Center - access via W. Frederick Street side of building  
  - Fall/Spring Semesters:
    - M-Th 8:00 am - 9:00pm, F 8:00am - 5:00pm EST  
  - Winter/Summer Sessions:
    - M-F 8:00am - 5:00pm EST