Max Pin Reset

For student MAX, the User ID is your M-Number or your SSN.

The PIN is 6-characters - alphanumeric (letters and numbers) and is originally set by you during the Account Setup process.

To reset a forgotten PIN, you can use the “Forgot Password” link from the Account Management page.

If that fails, you may email or call the Help Desk and request a PIN reset.

The Help Desk email is “help@millersville.edu”. Emails must be from your MyVille email account and must include your M-Number and Birthdate for verification.

The Help Desk phone number is (717) 871-7777 option #1. Due to FERPA regulations, the Help Desk can only reset PINs for the original owner of the account (not family or friends).