Instructional Support

Instructional & Technology Support Service Catalog

Included in the catalog are links to self help materials as well as links to support sites of other campus offices. Faculty and staff may request one on one training or assistance from a member of the I&TS team by calling the IT Helpdesk at (717) 871-7777, emailing help@millersville.edu or submitting the online training registration form found at http://blogs.millersville.edu/itstraining.

Accessibility
- Office of Learning Services
- D2L Accessibility Resources

Collaboration
- Collaborate
- D2L (Desire2Learn)
- iPads
- Online meeting tools
- Video Conferencing
- Web Conferencing
- Wikis

Communication
- Email
- Listserv
- D2L (Desire2Learn)
- Web Conferencing
- Video Conferencing
- Collaborate
- Online Meeting Tools
- Blogs
- Wikis

Class Engagement
- Blogs
- Classroom carts
- Clickers
- iPads
- Learning response systems
- Podiums
- SMART
- Smart boards
- Splashtop
- Video Conferencing
- Web Conferencing
- Wikis

Consulting
- Blended delivery
- Instructional Design
- Online delivery
- Tech Enhanced Instruction
# Equipment
- Clickers
- Document Cameras
- DVD/Blu Ray Players
- iPads
- Laptops
- Podiums
- SMART Boards
- Smartpens
- Video cameras
- Video Conferencing
- Web Conferencing

# Feedback Tools
- Course Evaluation
- Turnitin
- Test Scoring
- Zarka

# Learning Spaces
- Astra
- Smart Classroom Guides
- Wireless

# Multimedia
- Digital Learning Studio (DLS)
- MU Video

# Partnerships
- Center for Academic Excellence (CAE)
- Digital Learning Studio (DLS)
- Helpdesk
- IT Technical Assistance Center (ITAC)

# Presentation Tools
- Collaborate
- Elluminate
- MU Video
- Splashtop
- Podiums
- SMART Boards

# Printing
- Go Print
- Printing Alternatives
- Print Anywhere

# Software
- Assistive Technology Lab
- Respondus
- Screen Readers
- Vlab information
Training and Support
- Camp IDEA
- Face-to-Face
- Workshops

Video
- Collaborate
- MU Video

Writing
- Blogs
- Smart Pens
- Wikis
- Chryst Writing Center

Instructional & Technology Support - Meet the Team

Help Desk

Help Desk Contact
Info

Location
Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
Call Center Hours
- M-Th 7:00am - 12:00am EST
- F 7:00am - 5:00pm EST
- Sun 3:00pm - 12:00am EST

Walk-in Technical Assistance Center (TAC) Hours
Boyer, 1st floor, Room 119
- Fall/Spring Semesters:
  - M-Th 8:00 am - 9:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST