Monthly Update

September 4, 2018

IT Governance

IT Governance for 2018-19 will begin meeting again soon. If you have any IT issues you wish to have discussed, please contact your IT Governance representative.

Cybersecurity Planning

All IT staff members display their university identification cards on lanyards or belt clips. Please feel free to ask them for identification if they are working in your offices.

IT Advisory Council:

September 19, 2018 - Boyer 231 2PM

California Academic Council for Technology:

September 21, 2018 - Boyer 231 2PM

IT Governance for 2018:

September 28, 2018 - Dilworth 203 10AM-10AM.

Website Redesign

The website is looking great. However, we need your help in updating and keeping your departmental pages current.

Cascade Trainings

The Cascade Workshops are currently being offered to those who have previously attended Cascade training, but would like instruction for sizing images assistance and suggestions. Photoshop training is also available to those who have attended Cascade training, but feel they need some additional help to manage their sites. Take advantage of this one workshop to spend one hour working with our trained Cascade administrator one on one.

Office 365

Office 365 is available for use from the login page! Click Here

You have access to full copies of Office for up to 5 personal devices. Additionally you have access to the suite of online applications in Office 365 including OneDrive (1TB of storage with easy file sharing), Word/Excel/Powerpoint (collaborative edit documents, track changes and versioning support) as well as other applications that Microsoft is releasing (Teams, OneNote, PowerPoint online, Outlook online and increase mailbox sizes from 2GB to 50GB.

Banner 8

Banner 8 will be decommissioned October 31, 2018, so make sure you are transitioning your staff and workload to Banner 9 in September.

New Phones

We are on schedule to provide new phones to the campus community over the fall break. However, to make sure you have a smooth transition, IT personnel will be staging new phones on your desk the week before the break. Please do not plug these new phones in! It will be working during the fall break weekend to activate them and remove your current NEC phones.

If you are in a sensitive area which is not accessible to the campus community over the fall break. However, to make sure you have a smooth transition, IT personnel will be staging new phones on your desk the week before the break. Please do not plug these new phones in! It will be working during the fall break weekend to activate them and remove your current NEC phones.

When you wish to have discussed, please contact your IT Governance representative.

Academic Building Wireless

If you are having trouble logging on, please call the Help Desk at X 7777. Since we are installing new equipment with the latest technology, older devices may not be able to connect. However, we may be able to adjust your settings or adjust the access point through our easy to use self service portal. Click Here

Here is the latest update:

• Completed: McComsey, McComsey, Caputo, Osburn, Reddy, Hash/Bassler, Luek, Wickersham, Brossman, Gerhart, VPAC, and Stayer

• Installation in Progress:

Wickersham, Breidenstine, Brossman, Gerhart, VPAC, and Stayer

• Completed:

Completed:

McComsey, McComsey, Caputo, Osburn, Reddy, Hash/Bassler, Luek, Wickersham, Brossman, Gerhart, VPAC, and Stayer

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For more information and help guides: Click Here and just select the application you'd like more info on.