If you are having trouble logging on, please call the Help Desk at X-7777. Since we are installing new equipment with the latest technology, older devices may not be able to connect. However, we may be able to adjust your settings or adjust the access point nearest your trouble spot. Just let us know!

Here is the latest update:

- Completed: McComsey, Caputo, Osburn, Roddy, Hash/Bassler, Luek, Wickersham, Breidenstine, Brossman, Gerhart & Winter
- Installation in Progress: Ware and Winter
- On Hold: Stayer (to be addressed after the HVAC renovation)

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal.

mville.us/help

Did You Know?

New Phones
Our contract is approved! We are currently meeting with our vendor to establish a timeline for implementation.

Take the at Home Cyber Security Awareness Course.

Password: homecourse

Website Redesign
The website is looking great. However, we need your help in updating and keeping your departmental pages current. If you or your staff need CASCADE training, please register.

In addition, IT and marketing are jointly offering workshops for those who have completed CASCADE training and still feel they need more instruction before making changes to their own pages. We will have these sessions and take advantage of working one-on-one with our staff on your specific pages.

New Phones
Office 365
Office 365 is available for use from the login page! You have access to full copies of MS Office to up to 5 personal devices. Additionally you have access to the suite of online tools in Office 365 including OneDrive (1TB of storage with easy file sharing), Word/Excel/PowerPoint online (collaborative edit documents, track changes and versioning support) as well as other applications that Microsoft is releasing (Teams, OneNote, Forms and more). Office 365 Email is coming soon. Student mailboxes will be migrated this fall. Faculty/staff mailboxes will be migrated over the Fall and Winter sessions. This will provide web access to the newest version of Outlook online and increase mailbox sizes from 2GB to 50GB.

For more information and help guides: Click Here and just select the application you'd like more info on.

High School Dual Enrollment Process
A new electronic solution to improve the efficiency of sharing documents between Admissions and the Registrar’s Office has been launched using our OnBase software. Newly admitted high school students will now be receiving less paper and more electronic communications. MU will benefit from less paper copies and lower the risk of document losses. Since June 15th we have successfully processed over 50 students with the new solution!

IT Governance
IT Governance members should have received meeting invitations for 2018-19. For a full listing, please visit the IT Governance Home Page on the Wiki.