Information Technology
Newsletter from IT Department

Monthly Update

May 10, 2018

Vehicle Rebooting

The website makeovers launch will occur on May 14, 2018. The main pages will be complete, however, Marketing and IT will be working after the launch to ensure the lower page levels are looking their best.

New Phones

It is currently sweeping the halls from our new VoIP phones. We have to have a vendor selected and the contract approved so we can start deploying these phones this summer. The new VoIP system will be hosted in our new datacenter giving more control so we can shorten your wait for adds, moves, and changes. Plus, we will be able to offer you many new features!

Total Refreshing with Sustainability Award

As we transition into a new university environment, it’s important to reduce our environmental impact. With the new VoIP system, we can reduce our carbon footprint and ensure that hazardous and inert waste is properly disposed of. Under Todd’s guidance, the university has recycled approximately 30,000 lbs. of electronic waste.

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal. mville.us/help

Help Desk Hours

Fall/Spring Semesters:
5:00 am - 7:00 pm EST
7:00 am - 5:00 pm EST

Summer Sessions:
5:00 am - 5:00 pm EST

Phone: 717-871-7666

Collaborative Spirit Award

We would like to thank the Division of Student Affairs and Enrollment Management for recognizing our department for recent work with the Lombardo Center move and the Web Design Project.

Website Redesign

The website redesign launch will occur on May 14, 2018. The main pages will be complete, however, Marketing and IT will be working after the launch to ensure the lower page levels are looking their best.

Academic Building Wireless

Summer Classroom/Lab Upgrades

Todd Echterling wins Sustainability Award

Mr. Echterling greatly improved University electronics recycling through work with Sycamore International. The work included cleaning the location for our new datacenter and identifying surplus electronics for future recycling. He has been integral to the development of our sustainability goals and has ensured that hazardous chemicals and inert waste are properly disposed of. Under Todd’s guidance, the university has recycled approximately 30,000 lbs. of electronic waste.

Did You Know?

New Phones
IT is currently scoring the bids received from our RFP for a new CISCO phone system. We hope to have a vendor selected and the contract approved soon so we can start deploying these phones this summer. The new VoIP system will be hosted in our new datacenter giving more control so we can shorten your wait for adds, moves, and changes. Plus, we will be able to offer you many new features!

Summer Sessions:
M-Th 8:00 am - 5:00 pm EST
F 8:00 am - 4:00 pm EST

Phone: 717-871-7666

Zoom Web and Video Conferencing is here!

Zoom is a system available to Millersville University students, faculty, and staff for hosting and participating in online meetings, presentations, and conferences related to coursework and University interests. Zoom is not intended for personal use outside course and University interests.

How does it work? https://wiki.millersville.edu/display/instructdocs/Instructional-Tech+-Zoom

Click here and check it out!

Academic Building Wireless

Working to strengthen the wireless signal in the following buildings:

- Completed: Osburn, Caputo, McComsey, Roddy, Hash/Bassler & Luek
- Installation in Progress: Breidenstine, Brossman, Wickersham, Gerhart, Ware, Winter, Pucillo
- On Hold: Stayer (Currently undergoing HVAC renovation)

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Technical Assistance Center Hours

• Zoom Web and Video Conferencing
• 717-871-7666