Welcome to Cory Klugh - New Systems Administrator

Please welcome our new systems administrator, Cory Klugh, to our IT team. Cory comes to us from Union Community Bank where he worked for five years as a network and system administrator. At MU he will be working with our server team to maintain and improve our system.

Banner 8 is Now Retired

Banner 8 was successfully retired on November 5, 2018. Please call the Help Desk at X7777 if you need assistance with Banner 9.

Office 365

Student mailbox migrations to Office 365 are nearly complete. Faculty and Staff mailbox moves will be completed by the end of the Winter session. You will be notified once your move date is determined. Please note that after this move you may need to reconfigure email clients on your smartphone. Additional information will be posted to the ‘Ville Daily and the IT status page as soon as the moves begin.

Still Time to Take Your Cyber Security Training

If you didn’t find time to complete your Cyber Security Training during October — Cyber Security Month — don’t despair. Your logon is still activated and available. A reminder email was sent to your inbox on November 5, 2018 with your logon and instructions.

154 faculty and staff have already completed the recommended 30 minute training which provides the skills needed to protect our MU network. This knowledge will also protect you at home.

Unfortunately, many MU employees have given up their logon credentials to scammers with these consequences:

- DDoS attacks (distributed denial of service) — heavy traffic creating system slowdowns
- File destruction/encryption and ransom demands
- Millersville.edu was used to transmit spam to other entities, therefore having carriers “blacklist” us, blocking normal business traffic
- One MU employee had their direct deposit altered and had their pay stolen (Two Shippensburg employees had their direct deposit changed and lost their pay)

All of the above resulted in hours of IT time to mitigate damages, and disruption of work for the university community. Also, credentials may still be held by spammers for later destructive use. Therefore, if you think you might have given up your credentials, please contact the Help Desk immediately for instructions.

Remember: Our University’s Last Line of Defense is Our Human Firewall

If you are having trouble logging on, please call the Help Desk at X7777. Since we are installing new equipment with the latest technology, older devices may not be able to connect. However, we may be able to adjust your settings or adjust the access point nearest your trouble spot. Just let us know!

Here is the latest update:

- Completed Buildings: McComsey, Caputo, Olsborn, Reddy, Hash/Basler, Luek, World Languages, Dimitroff, Broomer, Gerhart, VPAC, Pucillo, Stayer, Ware, and Biemesderfer
- In Progress: SMC and Chryst (Fiber Lines Completed)
- Designs Complete and Awaiting Quotes: Dilworth, Gordinier, Palmer, Boyer, Biemesderfer Stadium, Witmer, McNairy Library, Lyle, and Dutcher

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal.

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