Monthly Update

KEY NOTES

Phishing, SPAM and Malware - Oh My!

The number of Phishing attacks has grown significantly and are even more targeted as online learning continues to grow. As a result, IT has made changes to our SPAM filters to increase the sensitivity. This could result in more messages being quarantined. Please remember to check your quarantine and see if any emails are from a known sender. You can then proceed normally. Upgrading to Office365 provides web access to the email folder regularly to ensure you are not missing any important messages.

92.4% of malware is delivered via email.

Did you know?

Banner 9

Banner 9 will be decommissioned October 31, so make sure you are transitioning your staff and workload to Banner 9.

Telephone Upgrade

It successfully deployed 1300 phones over the Fall/Fall Weekend.

For information about the new upgrade and to see a list of the new phones: Click Here. We will be posting additional information as well as a video tutorial of how to set up your new phone.

To request additional phones or to update the settings, please submit a help desk ticket and ask about our new phones.

Banner 8

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Office 365

Office 365 is available for use from the logins page!

You will notice some short changes to your user experience focused topics that we recommend.

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Office 365 Email is coming soon.

All mailboxes will be migrated over the Fall and Winter sessions. Student migrations are underway and faculty migrations will follow. If you are a faculty member you may be able to adjust your settings or adjust the access points to your trouble spot. Just let us know!

Office 365 daily limits:

- Completed: McCarron, Capitos, Dobbs, Rodney, Halle/Weather Leuk, Wickersham, Breidenstine, Brossman, Gerhart, VPA, Prucillo and Stayer
- In Progress: More

Projects

Academic Building Wireless

If you are having trouble logging on, please call the Help Desk at 717-777-7777 or email helpdesk@millersville.edu. We are installing new equipment with the latest technology, older devices may not be able to connect. However, if you are having trouble logging on, please call the Help Desk at 717-777-7777.

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Degree Audit Upgrade

It has upgraded our Degree Audit as of Oct 8th. This upgrade is mostly technical improvements. The biggest benefit of this upgrade is that IT can move forward with completing some shorter and more focused topics that we recommend.

For more information and help guides: Click Here.