Monthly Update

January 9, 2018

Important Note

Scheduled IT Maintenance

- Starting at 6 PM on Tuesday, January 16, 2018, IT will be applying Windows security patches to a number of systems. Users may experience a brief outage to the following applications/services during this time: Application Authentication Services, My Housing/My Dining, OnBase Document Management Services, Transcript Requests, and Shared Folders/Home Folders.
- Banner/Max will be unavailable on Monday, February 12, 2018 between 6PM and 10 PM due to maintenance.

Office 365 Implementation

It has begun moving more services to the cloud. The first change occurred on December 18, 2017 when we moved to a more reliable cloud authentication. The next migration will be email accounts which will benefit users by providing larger mailbox sizes.

Future changes will provide new ways for collaboration with our students and colleagues, and access to OneDrive - our preferred method of cloud storage. Stay tuned for more details!

Test Scoring

The replacement for Scantron test scoring of bubble style sheets was selected and is currently being tested with a small group of users. The new program will be available university-wide for the spring 2018 semester.

The new software can accommodate answer sheets for 50, 100, and 200 question exams. In addition the sheets can be printed on our current Ricoh devices. Results can be scanned on individual departmental Ricoh devices and electronically submitted for scoring by the IT staff, or can be brought to Boyer for scoring while you wait during normal Help Desk hours. More information will be forthcoming.

Academic Building Wireless Update

- Completed: Osburn, Caputo, McComsey, Roddy
- Installation in Progress: Hash/Bassler
- Design Complete: Breidenstine, Brossman, Luek
- On Hold: Stayer (due to potential HVAC renovation), Pucillo (while awaiting equipment location agreement)

Project Update

College Scheduler

This application provides students the ability to create their own schedules to assist them in registering for classes. Advisement, Marketing, and the Registrar's Office is developing a plan for educating the campus. The service will be available for summer registration.

Preferred Name

With the Cabinet's recent approval of the preferred name policy and workflow, IT is currently working on electronic access to the necessary forms, and the linking of the preferred name fields to our various departmental software programs.

Help Desk

Get Help online and submit/track Help Desk Tickets through our easy to use self service portal at millersville.us/help.

Help Desk Hours

Fall/Spring Semesters:
M-Th 7:00am - 7:00pm EST
F 7:00am - 5:00pm EST

Summer Sessions:
M-F 7:00am - 5:00pm EST

Technical Assistance Center Hours

Fall/Spring Semesters:
M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST

Winter/Spring Sessions:
M-F 8:00am - 5:00pm EST
Phone: 717-871-7666

We have 123 Ricoh Multi-Function Copiers on campus.

Currently a team from Ricoh is on campus installing new copiers for several departments whose leases are due.

These devices are Energy Star Certified and offer many energy saving features like: switching themselves off when the room goes dark, auto-duplexing and an energy saving timer that puts the device into low-power mode when idle.

Printing has decreased 34% across campus since the implementation of the Ricoh Printing Initiative in 2010! That’s a savings of over 500 fully grown trees!

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