Monthly Update

Important Note

Online/After Hours Support

This is just a reminder that even when the university is closed, we always have IT managers on call to address any major problems that may arise. Please report issues to the Help Desk (x 7777) so that the manager is alerted. Any individual issues should be directed to the Help Desk when the university reopens.

Did You Know?

You can set up alerts through PASSHE Employee Self Service (ESS) to inform you whenever your account has been accessed? Protect yourself from fraud by signing up today.

Project Update

Curriculum Review

- The electronic curriculum review process will be presented at the CAE event on Tuesday, April 4th during the common hour.

Campus Outdoor Wireless

- The wiring for the outdoor antennas is in progress, and should be finished this week. We expect the antennas will be installed and the outdoor wireless to be fully functional by the end of the month. Remember that the outdoor wireless will be available around the pond, and also in the area bordered by the Villages, the SMC and Gordnier.

Application for Graduation for Online Students

- The application for graduation for fully online students is now completely electronic. Since going live on March 8th, ninety (90) Graduate Exception Requirement requests have been successfully processed both improving service to the campus and saving paper.

Classroom/Lab Upgrades

- Classrooms to be upgraded during the summer: McComsey (20), and Winter Center (4)
- Lab to be upgraded during the summer: Jefferson Athletics Lab

Help Desk

Help Desk Hours
IT Staff Are Available Sunday 3:00PM to 11:00PM
Monday thru Thursday 7:00AM to 11:00PM
And Friday 7:00AM to 5:00PM

Technical Assistance Center Hours
<Boyer Building, W. Frederick Street entrance>
Fall Sessions: M-TH 8:00AM to 9:00PM
F 8:00AM to 5:00PM
Phone: 717-871-7666

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal.

mville.us/help