Office 365 Implementation

Over the next few months IT will be moving some services to the cloud. The first change will occur on December 18, 2017 when we will move to a more reliable cloud authentication. While we are in transition on this date, users may experience some issues.) The next migration will be email accounts which will benefit users by providing larger mailbox sizes.

Future changes will provide new ways for collaboration with our students and colleagues, and access to OneDrive - our preferred method of cloud storage. Stay tuned for more details!

Test Scoring

The replacement for Scantron test scoring of bubble style sheets was selected and is currently being tested with a small group of users. The new program will be available university-wide for the spring 2018 semester.

The new software can accommodate answer sheets for 50, 100, and 200 question exams. In addition the sheets can be printed on our current Ricoh devices. Results can be scanned on individual departmental Ricoh devices and electronically submitted for scoring by the IT staff, or can be brought to Boyer for scoring while you wait during normal Help Desk hours. More information will be forthcoming.

Academic Building Wireless Update

- Completed: Osburn, Caputo, McComsey, Roddy
- Installation in progress: Stayer,
- Design complete: Breidenstine, Hash/Bassler, Brossman, Pucillo, Luek

College Scheduler

This application provides students the ability to create their own schedules to assist them in registering for classes. We are currently in the testing phase. Advisement, Marketing, and the Registrar’s Office is developing a plan for educating the campus. The service will be available for summer registration.

Curriculum Approval Process

The New Electronic Curriculum Approval Process is Working Well:
- 15 Proposals Have Successfully Approved
- 5 Proposals Are Being Reviewed By Department Chairs
- 16 Proposals Are At Other States of the Process
- 146 Proposals Are in the Draft State With Faculty Still

Help Desk

Help Desk Hours
Fall/Spring Semesters:
M-Th 7:00am - 7:00pm EST
F 7:00am - 5:00pm EST

Summer Sessions:
M-F 7:00am - 5:00pm EST

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal. mville.us/help

Technical Assistance Center Hours
«Boyer Building, W. Frederick Street entrance»
Fall/Spring Semesters:
M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
Winter/Summer Sessions:
M-F 8:00am - 5:00pm EST
Phone: 717-871-7666

The IT Help Desk has processed 13,728 tickets since January 2017.
A whopping 30.9% of the tickets are related to Passwords.
Be sure to visit myAccount@MU for password management and to set-up your security questions.

HAPPY HOLIDAY’S FROM MU IT!

Did You Know?

Did You Know?

- 15 Proposals Have Successfully Approved
- 5 Proposals Are Being Reviewed By Department Chairs
- 16 Proposals Are At Other States of the Process
- 146 Proposals Are in the Draft State With Faculty Still

Office 365 Implementation

Over the next few months IT will be moving some services to the cloud. The first change will occur on December 18, 2017 when we will move to a more reliable cloud authentication. While we are in transition on this date, users may experience some issues.) The next migration will be email accounts which will benefit users by providing larger mailbox sizes.

Future changes will provide new ways for collaboration with our students and colleagues, and access to OneDrive - our preferred method of cloud storage. Stay tuned for more details!

Test Scoring

The replacement for Scantron test scoring of bubble style sheets was selected and is currently being tested with a small group of users. The new program will be available university-wide for the spring 2018 semester.

The new software can accommodate answer sheets for 50, 100, and 200 question exams. In addition the sheets can be printed on our current Ricoh devices. Results can be scanned on individual departmental Ricoh devices and electronically submitted for scoring by the IT staff, or can be brought to Boyer for scoring while you wait during normal Help Desk hours. More information will be forthcoming.

Academic Building Wireless Update

- Completed: Osburn, Caputo, McComsey, Roddy
- Installation in progress: Stayer,
- Design complete: Breidenstine, Hash/Bassler, Brossman, Pucillo, Luek

Project Update

College Scheduler

This application provides students the ability to create their own schedules to assist them in registering for classes. We are currently in the testing phase. Advisement, Marketing, and the Registrar’s Office is developing a plan for educating the campus. The service will be available for summer registration.

Curriculum Approval Process

The New Electronic Curriculum Approval Process is Working Well:
- 15 Proposals Have Successfully Approved
- 5 Proposals Are Being Reviewed By Department Chairs
- 16 Proposals Are At Other States of the Process
- 146 Proposals Are in the Draft State With Faculty Still

Help Desk

Help Desk Hours
Fall/Spring Semesters:
M-Th 7:00am - 7:00pm EST
F 7:00am - 5:00pm EST

Summer Sessions:
M-F 7:00am - 5:00pm EST

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal. mville.us/help

Technical Assistance Center Hours
«Boyer Building, W. Frederick Street entrance»
Fall/Spring Semesters:
M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
Winter/Summer Sessions:
M-F 8:00am - 5:00pm EST
Phone: 717-871-7666

The IT Help Desk has processed 13,728 tickets since January 2017.
A whopping 30.9% of the tickets are related to Passwords.
Be sure to visit myAccount@MU for password management and to set-up your security questions.

HAPPY HOLIDAY’S FROM MU IT!