Monthly Update

Important Note

Banner 9 is Available for Use!
It’s here! Join the 217 individual users who are currently enjoying the modernized user interface and enhanced navigation, a consistent look and feel, more browser support, and improved system messaging.

Academic Building Wireless Update

- **Completed:** Osburn, Caputo, McComsey
- **Installation in Progress:** Roddy, Stayer,
- **Design Complete:** Breidenstine, Hash/Bassler, Brossman, Pucillo, Luek

National Cyber Security Month
We hope you enjoyed our daily tips during October on how to keep our campus data more secure. We covered topics such as keeping a clean machine from malware, online etiquette, and password strength. If you missed any of the daily tips, they are archived in the Ville Daily Archives. We would like to thank the Millersville Cyber Defense Organization for their support of the month long campaign. Close to 100 people took part in the voluntary Cyber Security Awareness online courses. If you didn't get a chance to take the courses there is still time as the window has been extended till the end of the calendar year. If you need a reminder invite or didn't get a chance to take part the initial round please contact the Help Desk. If you ever have any questions regarding IT security information please contact campusitsecurity@millersville.edu.

Project Update

**College Scheduler**
This application provides students the ability to create their own schedules to assist them in registering for classes. We are currently in the testing phase, but plan on having this service available by November 30, 2017.

**Test Scoring**
The new test scoring system is currently up and running and being tested by a few of our faculty members. This system works well with our Ricoh copier fleet to print test sheets, scan them and grade them. Stay tuned here for more information and when we expect to go campus-wide with this new solution.

Help Desk

Get Help online and submit/track Help Desk Tickets through our easy to use self-service portal. mville.us/help

Help Desk Hours
Fall/Spring Semesters:
- M-Th 7:00am - 7:00pm EST
- F 7:00am - 5:00pm EST
Summer Sessions:
- M-F 7:00am - 5:00pm EST

Technical Assistance Center Hours
- Fall/Spring Semesters: M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions: M-F 8:00am - 5:00pm EST
Phone: 717-871-7666

Did You Know?
The IT Help Desk has processed **13,728** tickets since January 2017.
A whopping **30.9%** of the tickets are related to Passwords.
Be sure to visit myAccount@MU for password management and to set-up your security questions.

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