Student Services, Inc. & Student Lodging, Inc.

Geoff Beers, CEO
Bob Sempsey, Chief Business Officer
Tish Brian, Director of Finance and Accounting
Kathy Sears, Administrative Assistant
Our Mission

To provide facilities, services and activities that optimize the student experience.

To provide predictable financial support for Millersville University.
Fun Facts

For more than 50 years, SSI has provided MU with comprehensive management and support services. Many of SSI employees are not only long time University supporters, but also MU graduates. This vested employee interest offers a dynamic that ensures that the best interests of the University are always at the forefront of the SSI mission. SSI Management includes:

✓ Student Memorial Center
✓ Technical Operations
✓ Ticket Office
✓ Textbook Room
✓ Copy Shop
✓ Fitness Center
✓ Business Office
✓ Banking Center
✓ University Store
✓ Student Lodging, Inc.
Many Student Services employees serve as partners with the University in many ways:

- Wellness, get fit and stay healthy programs
- Set up and coordination of many different events on campus, both large and small
- Manages student employees in various capacities of employment
- Advises student organizations and play a role in mentoring students
Commitment

Student Services, Inc. and Student Lodging, Inc. donate more than $2.4 million annually.

The donations we provide serve Millersville University, the students, faculty and staff, Millersville Borough and the surrounding community.
Contribution Examples

- $1.2 million in Housing Scholarships and RA Room waivers
- $350,000 in cash and services to student organizations
- $125,000 to Athletics Department
- $300,000 to Millersville departments and strategic initiatives
- $50,000 in service contributions
- $40,000 to the Millersville community and business partners
- Voluntarily pays over $350,000 in lieu of real estate taxes to benefit Penn Manor school district, Lancaster County and the borough
Information Desk & Call Center

Isabell Mailen
SMC Operations Mgr

• Oversees the daily operations of MU SMC, serving over 8,500 students, faculty, staff and community members.

• Accepts over 5,400 reservations on an annual basis for the SMC for student organizations, university departments and conference services.

• Provides event setup for all events in the SMC

• Main call center for the University, operating 362 days/year, 24/7 LiveSafe monitoring, dispatching for the University police

• Remains in contact with sponsoring organizations to provide customer support and guidance.

• Ensures facility and grounds operations are in compliance with safety policies and procedures of the 179,000 sq. ft. student union
Ticket Sales

Amber Guinther
Ticket Manager

Kayla Suydam
Asst Ticket Manager

• Provides full scale ticket sales services and event/conference registration with in person, phone, and online ordering available

• Offers discounted tickets to University students, faculty, and staff on most tickets as well as other community entities

• Allocates student ticket staff to work campus events

• Discounted movie passes to Regal Cinemas
• Assists the University with full-service operational support to external groups hosting events, camps, and conferences (organizations not affiliated with the University)

• Partners with and utilizes services from housing, dining, facilities, university police, academic departments and other outside organizations
• Serves SSI and SLI as accounting and HR departments

• Provides bookkeeping services for recognized MU student organizations

• Students, Faculty, and Staff can also cash checks and make change

• Accounting and HR department for SSI/SLI

• 3 Full-time employees as well as a number of student workers
Technical Operations

Mike Johnstone, Tech Ops Manager

- Techops serves the university community providing audio visual support all over the campus
- There are 3 full-time employees as well as a number of student employees
- Services range from setting projectors and computers to full size performances requiring staging, lighting and sound
- Techops services and maintains all audio visual in the Student memorial Center as well as classroom support when needed
- Some services are billable by the hour depending on the needs of the customer
• Your destination for the latest MU apparel and insignia items

• A wide variety of electronic accessories for your everyday needs

• Health and beauty items, as well as snacks and beverages

• Gift Wrapping, Store Gift Cards, Postage Stamps

• Cap, Gown and Graduation needs

Show your University ID for 10% off MU insignia and clothing purchases. (*not to be stacked with other offers*)

The University Store accepts University Store gift cards, Marauder Gold, personal checks (with ID), Visa, Mastercard, Discover, and AMEX
Sherri Peters,
Supervisor

• Black & White and Color Copies
• Print Outs & Posters
• Lamination
• Binding
• Fax Service
• Custom Textbooks

The Copy Shop offers many of the same services as the big chain stores but with a personalized touch. Our turnaround times are fast and our prices are competitive. Conveniently located in the lower level of the Student Memorial Center.
Textbooks

Julie Herr, Manager

• Buy or rent textbooks
• One-stop choice for all student course material requirements at Millersville University
• Conveniently located in the lower level of the Student Memorial Center
• The textbook room staff provides excellent service to the University community
The SMC Fitness Center serves MU Students, faculty, staff, alumni, retirees and community members.

This is a top of the line facility that offers a wide range of equipment for members to use.

We also provide group fitness classes and personal training.

Throughout the semester we organize and run various programs for members to take part in. Some of these programs include: Spring Triathlon, Iron Chef Competition and various sport tournaments.
Pucillo Pool, Pucillo Gymnasium, and the running track at Biemesderfer Stadium are available to the University community for open recreation when the facility is not in use by classes, athletics teams, Intramurals or Club Sports WITHOUT charge.

You **must** have your MU ID with you.

Please check the campus recreation website for more information:

www.millersville.edu/campusrec
The only off campus housing that is affiliated with Millersville University
After 30 credits completed a student could choose Student Lodging as a living option
We strive to give students more freedom than residence halls, but keep safety and security as close to the standards of the University
24 maintenance coverage
Every unit equipped with sprinkler system, fire extinguisher, smoke and carbon dioxide detector
Security cameras are spread throughout the complex as well as emergency call boxes
Thanks!

Contact us:
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